

We are obliged to inform you of your right to cancel. The following rights apply to distance sales of goods when you purchase as a consumer in the EU.

Right to Cancel

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods (or the last delivery of goods if some items in your order are delivered separately.)

To exercise the right to cancel, you must inform us of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or email.) We do not have a fax number. You may use the attached cancellation form, but it is not obligatory. You can also electronically fill in the cancellation form on our website: <http://www.physical-sports.co.uk/cancellation-form/>

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Your right to cancel does not apply to any goods which are supplied sealed for health protection or hygiene reasons once you have unsealed them. We advise you not unseal any medical products until you are sure you do not want to exercise your right to cancel.

Effects of Cancellation

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us.)

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you. Remember that certain types of handling (for instance opening a sterile wrapper, opening any other sealed wrapper of a medical device or opening a sealed container of pharmaceuticals or toiletries) invalidates the right to cancel and/or constitutes a total loss of value in the goods.

We will make the reimbursement without undue delay, and not later than:

- a) 14 days after the day we receive back from you any goods supplied, or
- b) (if earlier) 14 days after the day you provide evidence that you have returned the goods, or
- c) if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.



We will make the reimbursement using the same means of payment as you used for the initial payment, unless you have explicitly agreed otherwise; in any event you will not incur any fees as a result of the reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods.

You are liable for any diminished value of the goods resulting from anything other than the handling, by you, that is necessary to establish the nature, characteristics and functioning of the goods.



Cancellation Form

To: Physical Sports Limited, 17 Dam Road, Barton Upon Humber, DN18 5AS sales@physical-sports.co.uk

I/We* hereby give notice that I/We* cancel my/our* contract of sale of the following goods:

Ordered On*/Received On*:

Name of consumer(s):

Address of consumer(s):

Signature (only if returning form on paper.)

Date:

(*Delete as appropriate)